

# HAUS CONTEMPORARY FURNISHINGS LTD.

## TERMS AND CONDITIONS OF SALE

### CANCELLATIONS

Cancellations and/or alterations can only be accepted within 3 days of placing order.

After this period the following will apply:

Orders placed and unable to cancel with supplier – full payment required

Orders placed and able to cancel with supplier – deposit refunded to customer

Goods received into stock and unable to return to supplier – full payment required

Goods received into stock and able to return to supplier – deposit refunded less charge

### CARRIAGE CHARGES

Carriage charges from the supplier will be applied to the order.

### DEPOSITS

Deposits and/or Full Payments are required before placing an order.

The following will apply:

Special Orders ( made-to-measure blinds / soft furnishings )	50 %
Stock Orders ( occasional furniture / rugs / lighting )	50 %
Special Delivery Service Direct To Customer	Full Payment

### DAMAGED GOODS

Claims for damaged goods should be notified within 5 days of receipt.

Haus cannot be held responsible for goods fitted by persons other than an approved fitter.

### LEADTIMES

Delivery dates are approximate and are based on the updated supplier information.

Haus cannot be held responsible for any delays which are beyond our control.

Be assured we will make every effort to keep the customer notified.

### PAYMENTS

Full payment is required 3 days prior to fitting. All goods remain the property of Haus until payment is made.

### REFUND POLICY

Special Orders ( made-to-measure blinds / soft furnishings )	No Refund
Stock Orders ( occasional furniture / rugs / lighting )	Handling Charges